

OFFICE POLICIES

FINANCIAL POLICY

Thank you for choosing our office for your aesthetic needs. As you make your decision aesthetic care, you may need information about various payment options available. Our Patient Care Coordinator is readily available to meet with you and provide you with the specific information you desire. We accept personal checks, money orders, credit cards (Visa, Master Card, American Express and Discover), cashier's check, or cash as methods of payment. Our office works closely with several finance companies should you opt for financing. We would be happy to assist you when applying for financing.

Your initial consultation appointment requires a credit card on file, that will only be charged if you fail to give 24-hour notice for rescheduling or you do not show up to your consult.

There will be a \$35 return check fee for all returned checks. If you have any questions regarding our financial policies, feel free to ask our Patient Care Coordinator.

CHILDREN

Due to the nature of the services in our office, we reserve the right to re-schedule your appointment if you are accompanied with a child under the age of 10 years old.

RE-SCHEDULING

In order to provide the best service possible to all of our patients, if you are more than 10 minutes late, we will have to re-schedule your appointment. If cancelling or re-scheduling an appointment, a 24-hour (business day) notice must be given. Failing to show up to an appointment without notifying the office will also result in a re-scheduling fee of \$75 (this fee will be deducted for pre-purchased services held in the office).

AESTHETIC, INJECTABLE SERVICES AND IN OFFICE CREDIT

All aesthetic and injectable purchases, including packages and individual treatments, are non-refundable and have no cash value. Refunds are not granted for dissatisfaction with results. Products may be returned for exchange if obtained under the recommendation of our aestheticians.

All in-office payments and credits (to include but not limited to pre-purchases, packages, office credits and gift cards) expire two years from date of issue.

SURGERY

We reserve the right to re-schedule due to inclement weather or patient health conditions. We do not charge additional for these unforeseen events, but do not grant refunds. The 10% deposit for surgical payments is non refundable.